

CHNA IMPLEMENTATION STRATEGY



Suburban Community Hospital

FISCAL YEARS

2023-2025



Suburban Community Hospital 2701 Dekalb Pike East Norriton, PA 19401 www.suburbanhosp.org

INTRODUCTION

This implementation strategy specifies community health needs that the Hospital has determined to meet in whole or in part and that are consistent with its mission. The Hospital reserves the right to amend this implementation strategy as circumstances warrant. For example, certain needs may become more pronounced and require enhancements to the described strategic initiatives. During the three years ending FY 2025, other organizations in the community may decide to address certain needs, indicating that the Hospital then should refocus its limited resources to best serve the community.

> The following reflect the actions identified for measurement and tracking for the Suburban Community Hospital Implementation Strategy.

	nty Community Healt							
	Need: Substance Us							
Goal: Prevent and	I treat substance mis	use Target Populations	Anticipated Impact	Short-term and Long-term Outcome Measures	Collaborators	Resources Needed	Responsible Individual(s)	Timeline
Increase Suburban's community knowledge capacity to identify substance abuse needs and link to substance abuse services and resources	Utilize pharmacists, nurses doctors, to educate patients and/or visitors on addiction and signs of addiction.	ER Patients, inpatients, outpatients, visitors.	Increase awareness and knowledge of substance abuse needs, services and resources.	Number of providers receiving education on County resources. Lower drug overdose deaths.	Pharmacists, patients, staff, physicians.	Education resources.	Pharmacy Director	7//1/23
	Coordinate with the County to discuss substance abuse increase in Emergency Room.	ER Patients, visitors, community, staff.	Prevent Opioid death or injury.	Reduce drug overdose deaths or injury.	Hospital Admin, nursing leadership, County.	1)NARCAN, 2)Fentanyl Test Strips.	CEO / CNO	7/1/2023
	Implement NARCAN hand out in Emergency Room.	ER Patients, visitors.	Prevent Opioid death or injury.	Reduce drug overdose deaths or injury.	Pharmacists, ER staff/docs.	NARCAN to be received from Eagleville.	Emergency Room Chairman	7/1/2023
	Fentanyl and Xylazine test strips. Test injections.	IV Drug Users.	Prevent overdoses of IV compounds laced with Fentanyl.	Reduce death or injury	Pharmacists, ER staff/docs	Test Strips	Drug Coalition	6/30/2024
	Distribute County resource guide.	Patients, Visitors, Staff, Docs	Education.	Education.	Leadership/ Staff/ Physicians	Guides.	Drug Coalition	6/30/2023
	Once provided NARCAN - Emergency Room to work with County on follow-up for an outpatient treatment facility for a warm handoff.	Emergency Room Patient.	Reduce overdose.	Short-term handoff save.	County/ Eagleville, Patients, ER staff/Social Work.	Outpatient Treatment Facilities.	Emergency Room Chairman	7/1/2023



Significant Health Need: Mental Health											
Objective	Actions	Target Populations	Anticipated Impact	Short-term and Long-term Outcome Measures	Collaborators	Resources Needed	Responsible Individual(s)	Timeline			
Care for Mental Health Patients	Engage Hospital Association of Pennsylvania. Join County Mental Health Task Force.	Learn from Southeastern Pennsylvania (SEPA) mental health leaders.	Save lives, reduce harm.	Lower drug overdose deaths. Narcan deployment. # of overdoses treated with Narcan collected from various sources.	Nicole Stallings (HAP President), Area Hospitals, Montgomery County Mental Health leadership, Eagleville.	Education resources & mental health relationships.	CEO / CNO	9/1/2023			
	Coordinate with MCES(Montgomery County Emergency Services) for Crisis Walk-ins & hotline, Psychiatric EMS, and Suicide Prevention.	ER Patients, walk-ins	Increase understanding of the population. Closer coordination with MCGS services	Shorten 302/303 ER stays, warm handoff for crisis patients, improve referral pattens for crisis patients	MCES, Nursing Leadership,	Hospital/physician staff, educational resources from MCES and training.	CEO / Emergency Room Chairman / CNO	9/30/2024			
	Work with Access Services for Mobile Crisis	Patients coping with traumatic experiences.	24 hour telephone counseling, support navigating referrals to appropriate levels of care.	Emergency respite and assistance to local community resources.	Access Services, Suburban physician, residents, nursing staff, Administration	Education/Training with staff. Coordination with patient care.	CEO / CNO	2/1/2025			
	Install Tele-psych and provide care in Emergency Room and Med/Surg floors.	Patients in Emergency Room and Med/Surg floors	Immediate care. Able to reduce crisis and crisis times. Possibly reduce wait and length of stay times.	Assistance with developing strategies for reducing recurring crisis.	ER Physicians, nurses, hospitals, residents, AmplifyMD psychiatrists.	WOW cart, IT, Contracted services, Vendor = AmplifyMD. Education to residents, docs, nurses, public.	CEO / Internal Medicine Program Director / Emergency Room Chairman / CNO	4/30/2023			
	Increase referrals to new resources (i.e. Friends, Carelink, etc.).	Mental Health Population (IP and OP).	Decrease length of stay and improve warm handoff.	Decrease length of stay and improve warm handoff.	Mental health providers & Suburban.	Relationships with Mental health IP and OP providers.	CEO / CNO / Director Case Management	9/30/2024			

THE PATH TO IMPLEMENTATION

Adoption of Implementation Strategy

Adoption of Implementation Strategy

On December 19, 2023, the Board of Directors for Suburban Community Hospital met to discuss the FY 2023-2025 Implementation Strategy (Year Three) for addressing the community health needs identified in the three-year 2023 Community Heath Needs Assessment. Upon review, the Board approved this Implementation Strategy.